



**Egoli Gas (Pty) Ltd** (Reg. No. 2006/009700/07)  
1 Annet Road, Cottesloe, Johannesburg, 2092 • Private Bag X10, Auckland Park, 2006  
Tel: (011) 356 5000 • Fax: (086) 557 6672 • [www.egoligas.co.za](http://www.egoligas.co.za)

---

Dear Egoli Gas Customer,

Safety, and by design Operational Excellence, is at the forefront of our core values. As our valued customer, we'd like to ensure that in the unlikely event of an emergency, that you are aware and prepared. We therefore wish to notify you of the following:

We are continuously improving and upgrading our pipeline network to ensure that you have a more effective and efficient supply of gas. During planned maintenance or upgrades to the piped gas network, our customers will be notified and requested to close all shut-off valves and appliances for the duration of the planned maintenance or upgrading of the network in the area.

Egoli Gas will thus notify you as a customer to be aware and mitigate any emergencies.

**Closing of customer supply valve (emergency shut-off valve).**

According to the municipal Gas Bylaws, the liability and ownership of the piped-gas to the customer transfers at the customer boundary – referred to as the battery limit. Internal piping and appliances downstream of the meter outlet flange, is therefore the responsibility of the customer. We advise that during any planned maintenance or upgrades to the piped-gas network, that all supply valves (emergency shut-off valves), please contact your appointed Registered Gas Practitioner or Egoli Gas for advice.

**Purging of gas appliances and equipment after planned maintenance and upgrades to the piped gas network.**

- a) Purging is necessary to avoid the possibility of an explosive air/gas mixture existing or forming in customer piping, appliances or in confined spaces.
- b) Purging is defined as:

Directors: LS Mehlomakulu (Chairman), TN Hillie, A Jovner

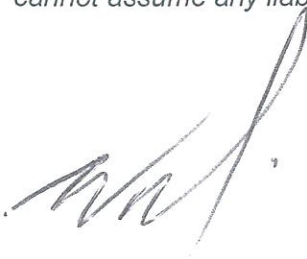
A member of the Reatile Group

- i) The displacements of air by piped natural gas
  - ii) Whenever gas piping is repaired, extended or newly installed, it must be purged by a qualified Gas Practitioner.
- c) Awareness regarding customers responsibility on how appliances and internal piping should be purged:
- i) Re-open the supply valves (Emergency shut-off valves) slowly.
  - ii) Ensure that you have good ventilation – keep window or door open near the appliances
  - iii) While pressing the appliance valve control knob, press the igniter button repeatedly until the pilot ignites. This could take anywhere from 1 to 10 minutes to purge air out of the customers internal piping as the gas starts to flow.
  - iv) Once the pilot is lit, continue to press the control valve knob inward for 30 seconds before releasing it. The flame should remain on.
  - v) The system is now safe for use.

Should you have any queries or should an emergency situation occur after the processes outlined above were followed, please contact Egoli Gas Network Control Room on 011 726 4702 for advice.

*Disclaimer:*

*This notification is meant as awareness and for emergency preparedness information only. Egoli Gas cannot assume any liability for any of the abovementioned procedures.*

A handwritten signature in black ink, appearing to read 'Nic de Waal', written over a horizontal line.

Nic de Waal  
Managing Director  
Egoli Gas (Pty) Ltd